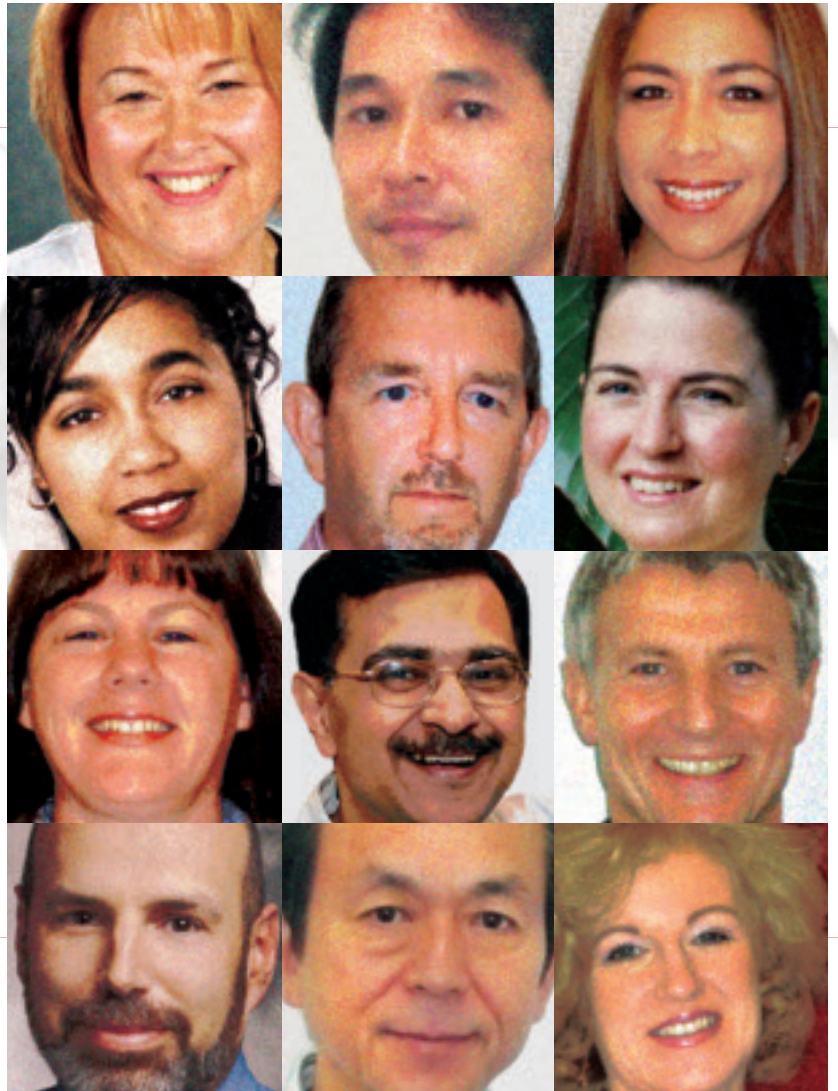
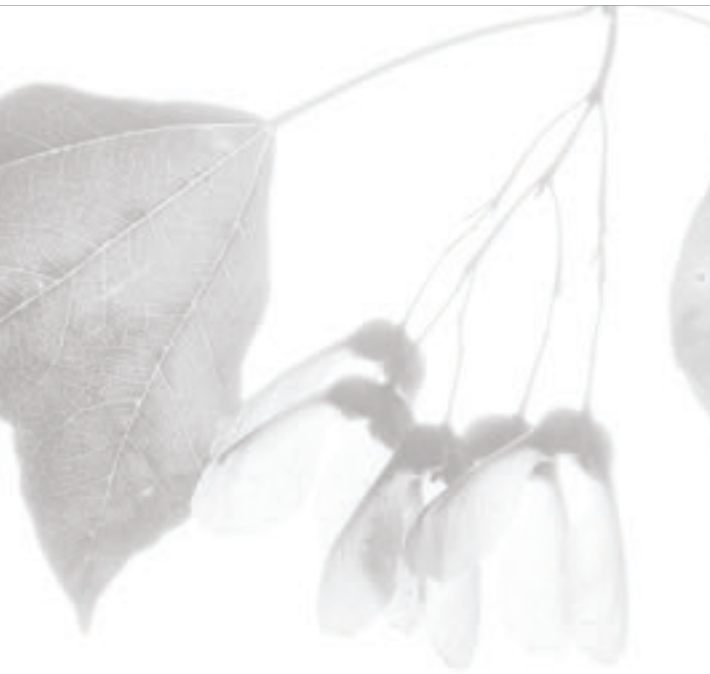


Office DEPOT®

2010 Corporate Citizenship Report

We All Contribute



Our Mission

Delivering Winning Solutions That Inspire Worklife™

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Independent Assurance Report

TO THE BOARD OF DIRECTORS AND MANAGEMENT OF OFFICE DEPOT,[®] INC. ("OFFICE DEPOT"):

We have reviewed selected quantitative performance indicators (the "Subject Matter") presented in the Office Depot Corporate Citizenship Report (the "Report") for the period ended December 31, 2009. We did not review all information included in the Report.

Subject Matter

We reviewed the selected quantitative indicators highlighted in bold in the 2009 Office Depot North American Environmental Dashboard & Key Indicators on pages 26 to 27 of the Report. The selected quantitative performance indicators were chosen by Office Depot primarily on the basis of perceived external stakeholder interest and alignment with Office Depot's environmental strategy. We did not review the narrative sections of the Report, except where they incorporated the Subject Matter.

Responsibilities

Office Depot management is responsible for collection and presentation of the Subject Matter set out in the Report. Our responsibility is to express a conclusion, based on our assurance procedures, as to whether anything has come to our attention to suggest that the Subject Matter is not presented fairly in accordance with the relevant criteria.

Methodology & Assurance Procedures

We conducted our work in accordance with the International Standard on Assurance Engagements (ISAE) 3000, "Assurance Engagements Other than Audits or Reviews of Historical Financial Information," issued by the International Federation of Accountants. As such, we planned and performed our work in order to provide limited assurance with respect to the Subject Matter.

We obtained and evaluated evidence using a variety of procedures including:

- Interviewing relevant Office Depot management and staff responsible for data collection and reporting

- Obtaining an understanding of the management systems, processes and controls used to generate, aggregate and report the data
- Reviewing relevant documents and records on a sample basis
- Testing and recalculating quantitative information related to the selected performance indicators on a sample basis
- Assessing the information collected for completeness, accuracy, adequacy and consistency
- Reviewing and discussing the final version of the Report with Office Depot management to confirm that it reflected our findings

Our evidence-gathering procedures were more limited than required for a reasonable assurance engagement and, consequently, we do not express an audit opinion on the Subject Matter.

We carried out our work on the selected performance indicators at Office Depot's head office in Boca Raton, Florida. Our assurance criteria comprised the Global Reporting Initiative Sustainability Reporting Guidelines (2006), industry standards and Office Depot internal management definitions as disclosed in the Report, informed by relevant regulations.

Our assurance team included individuals with environmental, health and safety, social, economics and assurance experience.

Conclusion

Based on our work as described in this Report, nothing has come to our attention that causes us to believe that the Subject Matter is not, in all material respects, presented fairly in accordance with the relevant criteria.

PricewaterhouseCoopers LLP

PricewaterhouseCoopers LLP
Vancouver, British Columbia
September 1, 2010

Office Depot At-A-Glance

Every day, Office Depot is Taking Care of Business for millions of customers around the globe – from the local corner store to Fortune 500 companies. Office Depot provides more office products and services to more customers in more countries than any other company.

1,598

Worldwide Retail Stores

41,000

Approximate Worldwide Associates

53

Countries with Customers

\$12.1 Billion

2009 Annual Sales

\$4.2 Billion

2009 E-Commerce Sales

\$4.89 Billion

Assets as of December 26, 2009

“ODP”

NYSE Ticker Symbol

2009 Sales by Channel

IN BILLIONS



North American Retail	\$5.11
North American Business Solutions	\$3.48
International	\$3.55

Major Brands:

Office DEPOT

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We All Contribute

All 41,000 individual associates around the world contribute to Office Depot's goal to be an exemplary corporate citizen. We do so each and every day by living our corporate values as we extend our mission of taking care of business to our customers and communities, our people and our planet.

Despite continued economic uncertainty, I am proud to report that Office Depot remained committed to its citizenship commitments during 2009. Indeed, the past year has marked several significant milestones. Our Supply Chain Diversity team published a catalog to exclusively feature Historically Underutilized Businesses – a first for our industry and one of the few such efforts in all of retailing. Among its many charitable acts during the year, the Office Depot Foundation distributed its two millionth backpack in its ongoing effort to provide school supplies to children in need. We also continue to set the industry standard for environmental responsibility. This year we announced specific goals to achieve by 2012 for each component of our green strategy.

It is gratifying to see so many of our efforts recognized by others. Once again, DiversityBusiness.com named Office Depot one of the top 50 organizations for multicultural business opportunities, while the National Association for Female Executives named us as one of the top 50 companies dedicated to the advancement of women executives. We also continue to receive accolades for our environmental stewardship efforts, including special recognition for outstanding environmental leadership from the European Office Products Awards.

These accomplishments and others of the past year reflect the support of each of us at Office Depot – from the boardroom to the stock room – as well as from many of our external stakeholders. Your contribution is our contribution, and I extend my appreciation for helping Office Depot be the corporate citizen of which we can all be proud.

Sincerely,

Steve Odland

Chairman and Chief Executive Officer

Steve Odland speaking during the Company's 2009 Global Business Forum.



WE ALL CONTRIBUTE To Including Everyone

A Fortune 500 procurement director who purchases pallets of paper. A mom who shops for back-to-school supplies. An office manager in China who stocks up on workplace basics. Our global marketplace is composed of an exceptionally broad range of customers. In order to meet their needs, we strive to bring as many points of view, backgrounds and experiences as possible into our own organization. This commitment to diversity is personified by our 41,000-strong workforce around the world, as well as by the hundreds of vendors and suppliers with whom we partner. Similarly, our success in upholding this commitment is underscored by being the only retailer named in the “Top 50 Organizations for Multicultural Business Opportunities”, compiled by DiversityBusiness.com, for 10 consecutive years and on the Women’s Business Enterprise National Council (WBENC) list of “America’s Top Corporations for Women’s Business Enterprises” for eight consecutive years.



We All Contribute

“Inclusion is one of Office Depot’s core values, and we are very proud of our achievements in the area of diversity, which includes recognition by numerous organizations – such as the National Association of Female Executives and DiversityBusiness.com.”

DAISY VANDERLINDE
Executive Vice President, Human Resources

Office Depot associates Sreenivas Nagappa
(India) and Mukund Padmanabhan (U.S.)





We All Contribute

"There are really no formal programs that say 'thank you' to teachers. The Teacher Appreciation Breakfast is my way and Office Depot's way of letting them know that we care about them and that our community appreciates them."

CHERYL PEETZ
Store Manager
Redlands, California

WE ALL CONTRIBUTE To Being Accountable to Our Community's Needs

It is not exactly "Breakfast with Santa," but it is pretty close for more than 100,000 teachers across the U.S., Puerto Rico and Canada. Each year, Office Depot locations across North America host an in-store Teacher Appreciation Breakfast to celebrate the back-to-school season. In Redlands, California, store manager Cheryl Peetz turns the breakfast into a community event, partnering with local businesses that donate raffle items and products to give away. The event serves as an opportunity for teachers to network with each other, as well as to join Office Depot's Star Teacher program that offers discounts and purchase rebates to educators. The opportunity to show our appreciation and accountability to our community's needs is especially welcome with many education budgets under pressure. It is estimated that teachers spend close to \$400 of their own money annually on classroom supplies. Indeed, Peetz sees many teachers loading up on supplies for students who cannot afford them. "At a time when the economy is so tight, it is all the more reason to take care of our teachers," she notes.





We All Contribute

"Customers can use dust bags as a point of reference in their daily efforts to reduce CO₂ emissions."

KENICHI SUGITANI
Office Depot Japan



We All Contribute

"The dust bags have been popular among both eco-conscious individual consumers and companies that want to qualify for ISO 14001 certification."

TAKESHI ICHINOHE
Office Depot Japan

WE ALL CONTRIBUTE To the Next Great Idea

Reducing CO₂ emissions is a global challenge, but finding everyday, economical ways to contribute to a solution is often an individual challenge. With this in mind, Office Depot Japan's merchandising team unveiled a unique value-added green item in 2009. A dust bag is a form of garbage bag and is an item many customers use commonly as it is a necessity. Therefore, they can easily imagine the amount of carbon dioxide expelled when the bag is burned. The purchase price of the "Office Depot Original Dust Bag with Carbon Offset" includes a carbon dioxide offset. Our emission credit offsets this carbon dioxide emission. Proceeds from purchase of the offset fund environmental protection initiatives, such as tree planting and forest conservation. The dust bag garnered national attention, debuted ahead of competitors and sold well, particularly among eco-conscious companies and customers. In short, everything needed to qualify as a great idea.



OUR VALUE OF:
CUSTOMER FOCUS



We All Contribute

"Customers were incredibly appreciative of our free resume copy and fax service and took full advantage of our offer. In turn, our associates repeatedly expressed how good it felt to help a customer during tough times."

GEORGE HILL
Senior Vice President,
Copy & Print Depot

WE ALL CONTRIBUTE To Surpassing Customer Expectations

A bit of generosity can often make tough times a bit easier. This was the thought behind an offer to provide free resume copies and resume fax services for our customers during much of 2009. With millions of Americans seeking employment opportunities, we sought to make job searches more manageable by providing up to 25 free copies of single-sided resume pages, as well as free faxes of resumes to five domestic numbers. Though the original offer was limited to a six-week period, a tremendous customer response prompted us to extend the offer through the end of the year. As George Hill, Senior Vice President of our Copy & Print Depot, explained, "There's no better way to show your appreciation to a customer than to go the extra mile for them when they are in need."

1

Customers can take care of all their copying, printing and shipping needs at a Copy & Print Depot.



OUR VALUE OF: INTEGRITY



We All Contribute

"My main focus is to manage and maintain environmental attribute data for all green products and marketing vehicles to help ensure their accuracy and integrity."

ZULEMA LEDESMA SILVA
Senior Analyst,
Environmental Products

WE ALL CONTRIBUTE To Accuracy and Integrity

If only you could judge a green product simply by its appearance. The fact of the matter is that green claims require substantiation – a complex responsibility that we take seriously in order to make green purchases simpler for our customers. This is a critical duty on our part as many customers, such as government accounts, are required to meet strict purchasing guidelines for products. In other words, they rely on us to help determine green integrity of the products they purchase from us. Accordingly, Office Depot works very closely with our suppliers to validate environmental attribute claims and apply consistent standards. For this reason, we have a full-time green product specialist within our merchandising organization to help ensure clarity, accuracy and integrity of our environmental attribute claims. When it comes to green, as well as other areas, we want our customers to be confident in our claims.



How We All Contribute to a Better World Business, People and Planet



- 1 Robert McCormes-Ballou, Director, Supply Chain Diversity
- 2 Mary Wong, President, Office Depot Foundation
- 3 Yalmaz Siddiqui, Director, Environmental Strategy

Taking Care of Business



2009 AWARDS AND RECOGNITIONS

DiversityBusiness.com

No. 5 – Top 50 Organizations for Multicultural Business Opportunities

Women's Business Enterprise National Council (WBENC)
America's Top 20 Corporations for Women's Business Enterprises

Stevie Awards
Customer Service Team of the Year Recovery Situation

Florida Minority Supplier Development Council (FMSDC)
Corporation of the Year and CEO of the Year

David Weekley Homes
Supplier Award for Customer Service

Education Resource Awards

Winner of prestigious Supplier of the Year Award in the UK

Florida's Office of Supplier Diversity
2009 Preeminent Vendor of the Year

DiversityPlus Magazine
2009 Champion of Diversity and 2009 Women of Power Impacting Diversity

Named to Internet Retailer's List of Hot 100 Retail Websites

Women's Business Development Council (WBDC) of Florida
Corporation of the Year

PRNews Platinum PR Awards CSR/Citizenship Reports Winner

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Growing Exposure, Growing Sales for Diverse Businesses

1 Stride provides training and job opportunities to the mentally and physically disabled.



Stride, Inc. is a unique business. It is believed to be the first writing instrument manufacturer in the U.S. certified as a Women-Owned Business Enterprise (WBE). Stride also provides employment and on-the-job training to the mentally and physically disabled. Recently, this most deserving organization has enjoyed a boost in product sales, which are up approximately 50 percent year-over-year. Stride believes this boost is, in part, the result of its increased exposure in the *Office Depot HUB Catalog*. Released in 2009, it was the first office supply print catalog ever to focus solely on Historically Underutilized Businesses (HUB). The catalog creates double exposure for Stride, as customers can find products in Office Depot's general catalog, as well as in the HUB catalog. The latter consolidates HUB-supplied products to provide a "one-stop" shop for businesses seeking to meet their diversity purchasing goals. As Stride's management notes, "It provides us with the ultimate coverage and is just another example of how Office Depot goes above and beyond in their diversity efforts."

Taking Care of Business

SUPPLY CHAIN DIVERSITY

Office Depot's industry-leading Supply Chain Diversity program achieved a major milestone in 2009 with the publication of our *Historically Underutilized Businesses (HUB) Catalog*, a first for any office supply retailer and one of the few of its kind in the retailing sector. The catalog, available both online and in print, essentially performs due diligence for customers who want to diversify their purchasing to include more HUBs, defined as certified minority, women, disabled, veteran and small enterprises. With more than 25 vendors and more than 1,400 products represented, the HUB catalog has received an overwhelmingly positive reception from vendors who have reported increased sales activity and from customers who appreciate a simple vehicle for achieving second tier purchasing credits.

HUBs are historically under marketed, underutilized and, often, misunderstood. Many customers, for example, believe that all HUBs are small businesses, but many are large-scale enterprises. HUB businesses also represent economic growth for communities. The Center for Women's Business Research reports that firms owned by women of color grew 30 percent from 2002 to 2008 compared to nine percent for all other businesses in the U.S. The *HUB Catalog* and our other Supply Chain Diversity initiatives are helping to correct these misperceptions.

All of our Supply Chain Diversity initiatives are focused on educating customers to provide HUBs with as many improved economic development opportunities as possible to help them grow and prosper. We continue to realize this goal through a multi-dimensional Supply Chain Diversity model, which encompasses Supplier Diversity, Vendor Diversity and Tier One partnerships. During 2009, we worked diligently against our five-point strategy to:

- Seek out HUBs through fairs, trade shows and an enhanced vendor management process;
- Offer HUBs an equal opportunity in the vendor selection process;
- Form partnerships with diverse business and HUB member organizations;
- Market HUBs nationally through catalogs, Web sites and diversity-oriented media outlets; and
- Empower HUBs by raising their capabilities.



We All Contribute

"The HUB Catalog has been a goal of Office Depot's for a long time. This diverse vendor catalog promotes a core solution for our customers and we are elated that Office Depot was the first to bring this solution to the industry."

SHARI FRANCIS
Manager, Supply Chain Diversity

Highlights included our attendance at the 94th Annual International Supply Management (ISM) Conference. For the first time, we invited our Tier One partners to attend the event so that they could tap into potential bid opportunities. We also helped to launch and serve on the Advisory Council for the Entrepreneurship Research Resource Center (CERRC) at the John H. Johnson School of Communications at Howard University. The CERRC serves as an entrepreneurial incubator for students and emerging business owners interested in entrepreneurial training.

In all, our Supply Chain Diversity team participated in more than 30 conferences, tradeshow and matchmaker events at the state and national levels during the year. This commitment is evidenced by \$400 million in HUB sales at Office Depot during 2009. We also are gratified to report that HUB sales as a percentage of total Office Depot sales remained constant during 2009, despite challenging economic conditions that are particularly hard on small business. Learn more online at www.officedepot.com/diversity.

- 1 The *HUB Catalog* provides increased customer exposure for many well-deserving businesses.
- 2 Our Supplier Diversity team including Frantz Tiffeau, Senior Manager of Strategy and Business Development, participates in tradeshow and other industry events across the country during the year.



Taking Care of Business

PRIVATE BRAND/ SUPPLIER COMPLIANCE

The Office Depot Vendor Compliance Program is reviewed and enhanced on a continuous basis in order to ensure that the work environments of our vendors and suppliers are safe, healthy and law-abiding with regard to forced labor and child labor.

In 2009, we replaced our Social Accountability Code of Conduct with the Supplier Guiding Principles. The new principles are broader in scope and outline our requirements for social accountability, environmental practices and global supply chain security for suppliers. Multiple language translations, including Chinese, Japanese, Korean and Spanish, have been completed to enhance understanding in local markets.

In addition, we have strengthened our vendor compliance team by adding new senior managers in the U.S., Europe and China, as well as more auditors in China. This team continues to work on a global basis to implement inspection programs and to educate our suppliers on quality of life issues for their employees.

More than 150 existing and potential vendors, for example, attended two training sessions in Shenzhen, China, on social accountability during the year. Training sessions were also held for Office Depot merchants and agents in China. Further, the vendor compliance team also integrated a training module as part of continuing education initiatives for all U.S.-based merchants.

Factory Inspections 2008 vs. 2009

	2008	2009	Increase/Decrease	Total Since Program Inception in 2002
Total Audits	435	372	-63	2,322
Initial Audits	134	120	-14	2,070
Follow-Up Audits*	301	252	-49	2,202
Zero Tolerance**	3%	1%	2%	
Needs Improvement	73%	59%	14%	
Satisfactory	24%	40%	16%	

**This number includes Annual & Re-Audit.*

***Zero Tolerance includes Denied Access graded as Zero Tolerance.*

GOVERNANCE AND ETHICS

Maintaining an ethical, transparent and accountable organization is a top priority for Office Depot. Ethical behavior helps to grow our business, promote teamwork and build customer confidence. Companies that practice honesty, keep promises and remain loyal to their beliefs build a solid and respected reputation. We rely on a core set of values – integrity, innovation, inclusion, customer focus and accountability – to guide our actions at Office Depot. Integrity is the foundation of our Company, and exercising integrity helps our associates make the right choice and take care of business. By focusing on our core values, we build trust among associates, customers and suppliers, which is paramount to the success of our Company.

During 2009, Office Depot continued to drive our ethics and guidance program globally. We introduced a revised Code of Ethical Behavior Handbook, which applied a more principles-based approach to our ethical behavior policy. We conducted extensive Code Of Ethical Behavior (COEB) training for more than 10,000 company associates in 15 different languages within 23 countries. In addition, Foreign Corrupt Practices Act (FCPA) instruction was provided to more than 2,000 global associates in senior management positions and higher.

Further, we launched a global ethics and compliance awareness campaign to ensure frequent and consistent messaging to our associates regarding the importance of following our ethical behavior standards and the importance of adhering to compliance requirements. Finally, Office Depot continued to communicate and provide an ethics hotline to all associates through which to report ethical conflicts or to voice concerns in a safe, secure and anonymous venue.

We realize that exercising the highest ethical standards often involves art and science. Many times our managers and associates encounter “gray” areas in their roles. A new training program, “Taking Care of Business With Integrity,” addresses these challenges. The program has been delivered to all Officers and Director-level employees worldwide and materials have been developed to deliver to their respective teams.

Office Depot continues to follow exemplary corporate governance practices at the Board of Directors level. A complete overview is available on our Web site, www.officedepot.com.



We All Contribute

“A key goal is to demonstrate to factory owners that good working conditions and proper worker treatment lead to higher productivity and profits.”

DENNIS COHEN
Senior Director, Supplier Compliance

Taking Care of Peo

2009 AWARDS AND RECOGNITIONS

National Association for Female Executives (NAFE)
Top 50 Companies Dedicated to the Advancement of Women Executives

U.S. Chamber of Commerce Business Civic Leadership Center
Top Five Finalist Corporate Citizenship Award

Florida Governor's Hurricane Conference Award for disaster prep, relief and recovery

Association of Washington Business Award

Texas House of Representatives
Resolution of Appreciation – Hurricane Ike Assistance

British Safety Council
International Safety Award

Women Executive Leadership (WEL) saluted Office Depot as one of 16 Florida companies
with more than two females on its Board

Recognized by School Board of Palm Beach County for support of William E. Dwyer Awards

ple



Investing in Leadership

The path to leadership starts with candor and honest self-assessment. This is the philosophy of a new leadership training program for senior managers that presents participants with an assessment of their strengths and weaknesses by those with whom they work closely. This feedback—often openly honest, but always insightful—provides these future leaders with new perspectives that can help shape their professional growth.

“Growing Leadership Excellence,” which launched in 2009, addresses the critical point in an associate’s career path when he or she transitions from a tactical to more strategic role. The training also addresses a critical need within the Company to identify future leaders and to invest in their development.

The unique curriculum calls for participants to spend two days in classroom training that is devoted to defining their leadership identity and demonstrating leadership practices. Then, participants return to their jobs for one month to apply what they have learned and to commit to work on a leadership practice. The course concludes with two more days in the classroom devoted to training in areas such as networking, stakeholder engagement, planning and prioritizing. As participant Tracy Ford, Senior Manager of Store Operations explains, “The program is a unique opportunity to gain insights into others’ perception of my leadership style and to come away with an effective way to address that opportunity.”

Taking Care of People

OFFICE DEPOT FOUNDATION

The Office Depot Foundation, the Company's independent, charitable giving arm, experienced a milestone year in 2009 – donating its two millionth backpack, launching a major volunteer recruitment initiative and continuing to support a variety of programs that help to fulfill its mission to Listen Learn Care®.

Since 2001, the Office Depot Foundation's National Backpack Program has been donating backpacks with school supplies to children whose families cannot afford to purchase them. Since then, more than two million backpacks have been donated globally, with about 300,000 distributed in 2009 alone.



The program's objective is not simply to provide school supplies, but to foster a sense of purpose and self esteem in students. As one program partner has noted, many children have no choice but to carry books in plastic grocery bags. Backpack donations enable students to arrive at school fully prepared, which helps them concentrate on their studies rather than on feelings of inadequacy. The donations were particularly meaningful in 2009 as children and families dealt with the impact of a severe economic downturn.

The distribution of thousands of backpacks requires a great deal of help. In 2009, many of the backpacks were handed out at 25 "Back-to-School Backpack Celebration" events in cities across the U.S. and Canada. For the second year, donations were made to Native American children in Arizona and South Dakota. The Office Depot Foundation also partnered with the Tony Stewart Foundation, the National Court Appointed Special Advocates (CASA) Association, City Year, Community Anti-Drug Coalitions of America (CADCA), Feed The Children, the Kids In Need Foundation, Nourish America and the National Foundation for Women Legislators.

The National Backpack Program represents a key way in which the Office Depot Foundation achieves its strategic priority of "helping children get ready for life and work." In 2009, it partnered with *USA TODAY* to inaugurate another such initiative – the "Dream UP Career Exploration Program."



The program engaged 11,250 middle-school students in nine states to begin to look at career options and choices in order to encourage them to stay in school. Through guided study and research, students learned more about 21st century workforce skills. Through an essay contest, five students were selected to spend a day in his or her “dream job.”

Another Office Depot Foundation mission is to help non-profit (civil society) organizations become more professional and productive. Today, more than one million non-profits control \$1 trillion in assets and employ more than 20 million people. Sound business skills, practices and accountability are essential in order for these organizations to realize their full potential. The Office Depot Foundation helps to foster business fundamentals and encourage collaboration through its annual Weekend in Boca Civil Society Leadership Symposium.

In 2009, 125 business, government and non-profit leaders gathered to discuss non-profit capacity building

- 1 NASCAR star Tony Stewart, gave generously of his time to participate in five of the Office Depot Foundation's backpack donation events in 2009.
- 2 Volunteers of all ages helped to launch the Office Depot Foundation's Caring Connection initiative.
- 3 Backpacks were distributed at Celebration of Success events across the country.

Taking Care of People

and business continuity. Discussions examined what works best as communities survive, and even thrive, in challenging economic times and explored opportunities to apply best practices on a local, regional and national scale. As it has done in past years, the Office Depot Foundation will issue a white paper based on the most recent symposium in mid-2010.

A founding mission of the Office Depot Foundation is to enhance disaster relief and recovery. It is a mission that inevitably is called into action on a seemingly annual basis as catastrophic events strike. Most recently, the Office Depot Foundation donated \$10,000 each to Doctors Without Borders and Feed The Children in the aftermath of the earthquake in Haiti. In addition, more than 2,500 backpacks were donated for Haitian children who needed a place to keep their possessions.

The National Disaster Help Desk for Business is an ongoing component of the Office Depot Foundation's disaster relief mission. The desk is operated by the U.S. Chamber of Commerce Business Civic Leadership Center and fields calls (1-888-MY-BIZ-HELP) from businesses affected by natural disasters in order to help them access resources. In the three days following the earthquake in Haiti, the Help Desk logged more than 500 inquiries.



We All Contribute

"I hope that the backpack program will continue to assist children to walk out the door each morning with a sense of pride – excited about the day ahead and ready to succeed in the classroom."

MARY WONG
President,
Office Depot Foundation

The launch of the Caring Connection, in collaboration with VolunteerMatch, was a major Office Depot Foundation initiative in 2009. Aimed directly at the strategic priority to strengthen communities, Caring Connection is an interactive Web site that provides access to information about volunteer positions offered by more than 60,000 non-profit organizations across the United States. By year end, more than 1,000 volunteers nationwide had registered to serve their communities.

To support ambitious priorities and ongoing work, the Office Depot Foundation raises funds throughout the year through several annual events and other programs. In 2009, sales of the Teddy B. Caring holiday stuffed bear (in Office Depot stores and online) helped the Foundation to accomplish its goals. In addition, the Foundation introduced a Change Collection Program for all Office Depot stores in the U.S. and Canada. This program serves as a fund-raising vehicle, as well as a way in which to engage Office Depot retail customers in the work of the Foundation. Learn more online at www.officedepotfoundation.org.



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COMMUNITY INVOLVEMENT

If citizenship is defined as how one treats others, then our goal is to always demonstrate exemplary corporate citizenship. We believe a fundamental part of doing business is taking care of our own associates and the communities in which we live and work around the world.

Educators are a critically important part of these communities, and two longstanding programs underscore our commitment to them. The first program, the Star Teacher program, launched in 2003, provides teachers with discounts and rewards on almost every item in our stores. These rewards can be redeemed for future purchases. In early 2010, we were pleased to expand the Star Teacher program to Puerto Rico and to support it with a Spanish Web site and other materials.

One of our most popular in-store events of the year is the annual Office Depot Teacher Appreciation Week, which celebrated its sixth year in 2009. During this week, teachers receive a 10 percent savings on back-to-school merchandise and are invited to a breakfast celebration. Last year, more than 100,000 teachers attended breakfast celebrations held in all of our stores in the U.S. and Canada.

Our second initiative that supports education is the 5% Back to Schools Program. This program credits five percent of qualifying office and school supply purchases to customers who provide the ID number of their designated school. In 2009, we issued \$1.5 million in credits for free

- 1 Office Depot China has provided support to schools and educators. Shown at left is Mike Estrada, Vice President of Human Resources – Corporate and International.
- 2 Teachers enjoy a morning of fun and fellowship at one of our Teacher Appreciation Breakfasts.
- 3 Office Depot partnered with the Miami HEAT professional basketball team and the City of Miami to send more than 150 deserving South Florida children to a game. City of Miami Mayor Tomas Regalado sits with a few lucky kids and HEAT player Carlos Arroyo in the front row.

Taking Care of People

supplies to participating schools. Since the program's inception in 2002, schools have earned more than \$19 million in credits. With education budgets under ever-increasing pressure in many areas of the country, Office Depot is proud to provide educators with a source of additional support and resources.

Our community support extends well beyond K-12 education in North America. Indeed, generosity is a global trait among our 41,000 associates. Select any Office Depot operation in the world and there is a strong chance that it is connected to at least one community-based project.

In Guangzhou, China, stationery and office machines were donated to help the operations of an orphanage with 1,000 children run more smoothly. Associates at our Shared Services Center in Cluj, Romania, organized a charitable board to stage karaoke, art fairs and other events as fundraisers for the United Way. Their efforts resulted in a donation of €10,000 (approximately USD \$13,182.00),



We All Contribute

"Formal safety training begins on day one for associates and is an ongoing aspect of their service. Associates are encouraged to challenge any aspect of their work and safety management at any time."

JIM LILLEY
Head of Health, Safety and Welfare,
UK/Ireland

the fifth-largest donation in the entire country. Innovative thinking in Northampton, UK, is behind a new uniform recycling program. In an effort to put gently used uniforms to good use and to divert them from landfills, the program donates discarded uniforms to a job training center for disadvantaged youth.

OFFICE DEPOT ASSOCIATES

The key to fulfilling our corporate mission of taking care of business is to ensure that we take care of our own associates. Our investments on their behalf produce immeasurable returns.

This investment begins with health and safety. Office Depot is proud to offer a competitive and comprehensive benefits program that goes well beyond health coverage to encompass many resources and tools to help associates manage their jobs and personal lives. Many of these resources focus on work-life balance, such as LifeCare, a service devoted to alleviating the time and stress associated with caring for oneself or a loved one.

We also believe in the power of prevention when it comes to wellness. In 2009, we conducted biometric screenings and nutritional counseling at our global headquarters and 30 of our largest locations in the U.S. As flu season approached, particularly with the advent of the H1N1 strain, we took proactive steps to maintain a safe workplace and protect the health of all stakeholders.



- 1 Barbara Bauer, Senior Manager, Print Production, lost 100 lbs. in 14 months thanks to Office Depot's Health Assessment and Weight Watchers At Work program. Barbara says: "Having the lunchtime sessions here at work helped me stay on the program. Since losing 100 lbs., I have competed in 5K events and feel healthier than I ever have. I have more energy and have gained years back in my life."
- 2 Office Depot associates of all levels take part in the Company's leadership training program – developed by the Human Resources Organizational Development team.
- 3 Office Depot has been a sponsor of "Peace Through Business" since 2006. The program is designed by women business owners in the U.S. to provide tools, knowledge and mentoring to women entrepreneurs from across the globe. As part of the Peace Through Business class, 23 students from Afghanistan and Rwanda took time away from their families and their businesses to travel all the way to the U.S. to learn and grow as entrepreneurs. Each student was provided their very own laptop donated by Office Depot.

We distributed information and resources worldwide and provided free flu shots in many locations.

A safe work environment goes hand-in-hand with a healthy workforce. Many of our locations worldwide have received the OHSAS 18001 certification for health and safety standards, with our Northampton, UK, distribution center, and Senlis, France, warehouse being the most recent in 2009.

Associate training and leadership development is another critical area of investment. Programs such as our new Growing Leadership Excellence for middle managers (see page 15) help us build a more motivated and higher-performing work environment. Since 2008, our Corporate Learning and Development team has conducted leadership training with nearly 950 field and corporate associates. We also are constantly innovating new programs at every level of the Company, such as a new 12-month training curriculum for merchants and associate merchants. Continuous learning and improvement is a global undertaking at Office Depot with many market-specific programs in the 53 countries in which we do business or serve customers. During 2009, for example, Office Depot France provided 28,900 hours of training for 1,062 associates.

U.S. Associates by Ethnicity

Ethnic Group	Number of Employees	Percent of Total
American Indian/Alaska Native	139	0.47%
Asian	1,648	5.55%
Black/African American	5,150	17.35%
Hispanic/Latino	4,776	16.09%
Native Hawaiian/ Other Pacific Islander	193	0.65%
Not Specified	54	0.18%
Multiracial	413	1.39%
White	17,317	58.32%
Total	29,690	100.00%

Taking Care of the



2009 AWARDS AND RECOGNITIONS

Responsible Purchasing Network (U.S.)
Responsible Purchaser of the Year

Computerworld Magazine (U.S.)
One of the Top Green IT Organizations

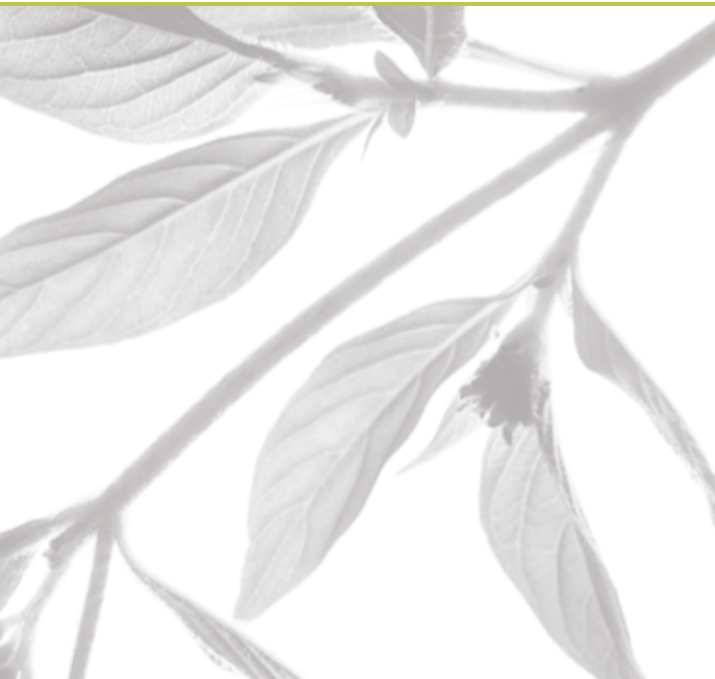
European Office Products Awards (Global)
Special Recognition Award for Outstanding Environmental Leadership

Green Apple Awards (UK)
Stakeholder Communications Program Packaging Reduction Program

EDIE Award (Europe)
Retail Category – Environmental Excellence for the Greener Office Guide

ForestEthics and Dogwood Alliance
Recognized for Paper Leadership in 3rd annual Green Grades Report Card

Planet



Delivering Cargo Without the Carbon in London

1 Cargo cycles in central London contribute to cleaner air, and lower carbon emissions, without sacrificing delivery service.



The next time you think about alternative energy, think about pedal power. Office Depot is now using road-legal cargo cycles to deliver parcels in central London. The cargo cycles are pedal powered with electric assistance that enables them to reach 15 mph. The benefits are numerous: lower emissions, noise pollution and congestion levels. As a result, Office Depot reduces its environmental footprint and helps the city of London meet tough emission targets. The cargo cycles also get the job done; there was only one delivery failure in 3,000 drops during the initial pilot phase. The cycling operation is based near Tower Bridge in London, with overnight deliveries from Heathrow supplying the products, which further reduces traffic congestion. Four cycles hit the pavement in early 2010, and the goal is to replace eight diesel vans with eight cargo cycles. There is potential to expand the cargo cycles to other areas around London and the UK. This green initiative is thought to be an industry first; and based on initial performance data, could very well turn into an industry standard one day.

Taking Care of the Planet

Taking care of business and taking care of the planet grow increasingly intertwined as public and private sector customers seek environmentally responsible products and solutions. Our industry-leading global environmental strategy is helping us win and retain contracts with an ever-expanding list of customers who seek to incorporate sustainable practices into their own business strategies. By understanding their needs, we provide these customers with solutions that make practical and economic sense. At the same time, we intend to become even greener within our own operations by developing and implementing initiatives that yield efficient and effective operational improvement. Beyond the top- and bottom-line rationale that drives our environmental goals, we believe that reducing

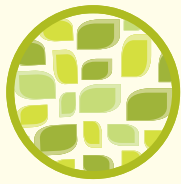
our environmental footprint is simply good for our planet and a fundamental tenet of good corporate citizenship today.

We are making real and measurable progress toward these goals, due in large part to the consistent application of a holistic strategy that addresses every component of our business – supply chain (buy green), operational footprint (be green), revenue stream (sell green) and transparent reporting (tell green). Most recently, we have recommitted to these strategies by attaching time-specific performance goals to each of our initiatives and look forward to updating our progress annually. Learn more online at www.officedepot.com/environment.



- 1 Office Depot's LEED Gold-Certified store in Austin, Texas, features a Recycling Center, where associates and customers can drop off ink and toner cartridges, paper, batteries, cell phones and more.
- 2 Office Depot now offers more than 9,000 products featuring a range of environmental attributes. The greenest of those products are featured in the Company's Green Book.



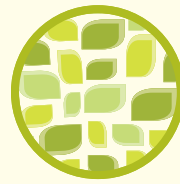


Buy Green

Our 2012 goals under 'Buy Green' will help reduce the environmental impact of products that we use and sell.

2012 Goals

- Source third-party certified green products in each major category we sell where there is a credible third-party eco label
- Ensure 80% of marketing papers come from certified well-managed forests, with 40% from FSC-certified forests
- Ensure 80% of office products used internally are from the Office Depot Green Book



Be Green

Our 2012 goals under 'Be Green' will help reduce waste, shrink our carbon footprint and lower our long-term operating costs.

2012 Goals

- Recycle more than 80% of end-of-life materials we manage
- Earn more from recycling than is spent on waste
- Reduce carbon footprint from facilities to less than 300,000 tons (2005 baseline)

2012 Environmental Goals (U.S.)



Sell Green

Our 2012 goals under 'Sell Green' will help our customers lower their environmental impact.

2012 Goals

- Target \$600 million in contract sales of items meeting Office Depot mid/dark green standards
- Enable keyword search for all major environmental attributes and certification on e-commerce Web sites
- Launch at least one new product take-back solution each year



Tell Green

Our 2012 goals under 'Tell Green' will help our stakeholders gain a deeper understanding of our environmental performance and practices.

2012 Goals

- Release a third-party-reviewed Corporate Citizenship Report annually

2009 OFFICE DEPOT NORTH AMERICAN ENVIRONMENTAL

Objective	Initiative	Functional Owners	#	Environmental Key Performance Indicator (eKPI): Summary Data	GRI	2007	2008	2009	Change*
Increasingly Buy Green	Source greener office products for resale	Merchandising	1.0	Estimated number of active products with identified green attributes sold through all channels ^{1,4,5,6}	EN26	5,200	6,100	9,200	51%
	Buy marketing papers from certified "responsibly managed forests"	Print Production and BSD Marketing	2.0	Percent of marketing papers from certified "responsibly managed forests" or certified sourcing programs ^{2,10,11,40}	EN14	66%	83%	99%	19%
	Buy greener office products for internal use	Internal Procurement, Executive Assistants	3.0	Greener office supply spend percentage at Global Headquarters ^{2,12}	EN26	38%	35%	46%	31%
Increasingly Be Green	Reduce waste and recycle materials	Supply Chain, Facilities and Store Operations	4.0	Percent of materials recycled vs. total waste ^{1,14,15,16,17,18,19}	EN22	47%	49%	58%	18%
	Reduce energy and greenhouse gases from facilities	Construction, Facilities, IT and Supply Chain	5.0	CO ₂ e emissions associated with active facilities, estimated metric tons (Scope 1 & 2) ^{1,3,23,24} Gross emissions, not net of renewable electricity/carbon offsets purchased	EN16 EN18	396,000	401,000	358,000	-11%
	Reduce fuel and greenhouse gases from delivery of goods	Logistics and Transportation	6.0	CO ₂ e emissions associated with customer and store delivery, estimated metric tons (Scope 1 & 3) ^{2,27,28,29,30,31} Gross emissions, not net of renewable electricity/carbon offsets purchased	EN16 EN17 EN18 EN29	124,700	107,000	93,700	-12%
Increasingly Sell Green	Deliver innovative green solutions for Contract, Direct and Retail customers	BSD Marketing & Sales, Direct Marketing, Retail Marketing and Merchandising	7.0	Estimated total sales of products with green attributes ^{1,4,6,33}	EN26	\$1,330,000,000 Office Depot Green Book sales	\$2,453,000,000 Sales of products rated Light, Mid or Dark Green within Office Depot's "Shades of Green Rating"™ system ^{4,33}	\$2,290,000,000 Sales of products rated Light, Mid or Dark Green within Office Depot's "Shades of Green Rating"™ system ^{4,33}	N/A
Sell Greener Papers	Increase average postconsumer recycled content of paper products sold	Services Merchants	8.0	Estimated weight of end-of-life materials recovered from customers, estimated short tons ^{2,34,35,36}	EN22	2,570	4,100	5,600	37%
	Increase average postconsumer recycled content of cut sheet paper sold and printed	Paper Merchants	9.0	Average postconsumer recycled (PCR) content of total cut sheet paper sold ^{1,6,37}	EN26	10.2%	10.1%	4.1%	-59%
	Increase sales of cut sheet paper from certified "responsibly managed forests"	Paper Merchants	10.0	Percent by weight cut sheet paper sold from certified "responsibly managed forests" or certified sourcing programs ^{1,11,39}	EN14	95%	97%	92%	-5%

PricewaterhouseCoopers LLP reviewed the data in bold. See front foldout for more information. In selecting these indicators, we referenced the Global Reporting Initiative's guidelines. Numbers have been rounded for reporting purposes.

DASHBOARD & KEY INDICATORS

[In future reports, we plan to disclose data at a similar level of detail for more regions globally.]

#	Environmental Key Performance Indicator (eKPI): Detailed Data	GRI	2007	2008	2009	Change*
1.1	Estimated # active SKUs with postconsumer recycled (PCR) content ^{1,5,6,7}	EN26	3,600	3,900	6,000	54%
1.2	Estimated # active SKUs with postindustrial recycled content only ^{1,5,6,8}	EN26	400	500	800	60%
1.3	Estimated # active SKUs with other green attributes ^{1,5,6,9}	EN26	1,200	1,700	2,400	41%
2.1	Percent of marketing papers from Forest Stewardship Council (FSC) certified forests ²	EN14	NA	51.5%	60.6%	18%
2.2	Percent of marketing papers from CSA/PEFC/SFI certified forests or certified sourcing programs ^{2,11}	EN14	NA	31.6%	38.1%	21%
3.1	Average postconsumer recycled (PCR) content of cut sheet paper purchased by Global Headquarters ^{2,13}	EN2	32.2%	32.4%	28.8% ¹³	-11%
3.2	Percent by weight of cut sheet purchased by Global Headquarters with minimum 10% PCR content vs. total cut sheet paper purchased ²	EN2	91.6%	91.8%	91.9%	0.1%
4.1	Paper and cardboard recycled, estimated short tons ^{1,14,15,17}	EN22	23,000	22,000	23,000	5%
4.2	Technology internally used and recycled, estimated short tons ^{1,14,15,16,18}	EN22	70	70	80	14%
4.3	Other materials recycled, estimated short tons ^{1,14,15,16,19}	EN22	400	400	500	25%
4.4	Total tons of materials recycled, estimated short tons ^{1,14,15,16,17,18,19}	EN22	23,470	22,470	23,580	5%
4.5	Materials sent to landfills, estimated short tons ^{1,14,20}	EN22	27,000	24,000	17,500	-27%
4.6	Cost of waste sent to landfill ^{14,21}	NA	\$5,253,000	\$4,789,000	\$3,977,000	-17%
4.7	Income from recycling ^{14,21}	EN22	\$3,156,000	\$3,106,000	\$1,780,000	-43%
4.8	Store shelving fixtures reused in remodeled or new stores, estimated short tons ²²	EN22	1,800	1,050	700	-33%
5.1	Natural gas used, mmBTU (Scope 1) ^{1,3,24}	EN3	361,000	381,000	400,000	5%
5.2	Cost of natural gas used ^{1,3,24}	EN3	\$3,884,000	\$4,193,000	\$3,983,000	-5%
5.3	Electricity used, MWh (Scope 2) ^{1,3,24}	EN4	625,000	628,000	552,000	-12%
5.4	Cost of electricity used ^{1,3,24}	EN4	\$56,079,000	\$64,521,000	\$56,938,000	-12%
5.5	Renewable electricity purchased, MWh ^{1,3,25}	EN4	25,000	161	15,500	9,532%
5.6	Renewable electricity as a percent of total electricity ^{1,3,25}	EN4	4%	0.03%	3%	11,608%
5.7	Square footage of active facilities leased or owned ^{1,3,24}	NA	39,223,000	39,854,000	38,821,000	-3%
5.8	Energy intensity across all facilities, average kWh per square ft. ^{1,3,24,26}	NA	15.93	15.76	14.21	-10%
5.9	Energy intensity across stores, average kWh per square ft. ^{1,3,26}	NA	16.97	16.66	14.96	-10%
5.10	CO ₂ e emission intensity across all facilities, average CO ₂ e lbs. per square ft. ^{1,3,23,24,26}	EN16	22.25	22.18	20.32	-8%
6.1	Fuel used by Office Depot-branded fleet for customer delivery (ground), estimated gallons (Scope 1 & 3) ^{2,27,28}	EN3, EN7	2,355,000	3,300,000	2,024,000	-39%
6.2	Fuel used by UPS for Office Depot customer delivery (ground, rail and aviation), estimated gallons (Scope 3) ^{2,29}	EN7	2,968,000	2,042,000	1,976,000	-3%
6.3	Fuel used to deliver products to stores (ground), estimated gallons (Scope 3) ^{2,27,30}	EN7	6,957,000	5,300,000	4,758,000	-10%
6.4	CO ₂ e emissions from customer deliveries (ground, rail and aviation), estimated metric tons (Scope 1 & 3) ^{2,27,28,31}	EN16, EN17	52,400	53,000	40,500	-24%
6.5	CO ₂ e emissions from store deliveries (ground and rail), estimated metric tons (Scope 3) ^{2,26,27,30}	EN16, EN17	72,200	54,000	53,200	-1%
6.6	CO ₂ e emissions from corporate jet travel domestic and internationally, estimated metric tons (Scope 1) ^{2,27}	EN16	4,100	2,700	700	-74%
6.7	Total estimated number of customer deliveries ^{2,31,32}	NA	21,390,000	24,680,000	22,356,000	-9%
6.8	Estimated average CO ₂ e lbs. per customer delivery ^{2,27,28,32}	NA	5.4	4.74	3.99	-16%
7.1	Estimated sales of "Light Green" products in all channels ^{1,4,6,33}	EN26	\$792,000,000	\$1,240,000,000	\$1,055,000,000	-15%
7.2	Estimated sales of "Mid Green" products in all channels ^{1,4,6,33}	EN26	\$510,000,000	\$1,180,000,000	\$1,200,000,000	2%
7.3	Estimated sales of "Dark Green" products in all channels ^{1,4,6,33}	EN26	\$28,000,000	\$33,000,000	\$35,000,000	6%
7.4	Estimated sales of Light, Mid and Dark Green products through the Retail channel ^{1,4,33}	EN26	\$380,000,000	\$1,179,000,000	\$1,044,000,000	-11%
7.5	Estimated sales of Light, Mid and Dark Green products through the Direct channel ^{1,4,33}	EN26	\$220,000,000	\$311,000,000	\$274,000,000	-12%
7.6	Estimated sales of Light, Mid and Dark Green products through the Contract channel ^{1,4,33}	EN26	\$730,000,000	\$963,000,000	\$972,000,000	1%
8.1	Customer Ink & Toner Cartridge Recycling Program, estimated short tons ^{2,26,34,40}	EN22	2,500	3,400	4,800	41%
8.2	Number of customer ink & toner cartridges recycled ^{2,34,40}	EN22	4,000,000	9,000,000	14,000,000	56%
8.3	Customer Technology Recycling and Tech Trade-in Services, estimated short tons ^{2,35}	EN22	70	700	800	14%
9.1	Percent by weight of total cut sheet paper sold with minimum 10% PCR content ^{1,6,37}	EN26	74.1%	70.1%	12.7%	-82%
9.2	Percent by weight of cut sheet paper for customer printing with minimum 10% PCR content ^{1,38}	EN26	89.7%	88.3%	77.6%	NA ³⁸
9.3	Average PCR content of cut sheet paper for customer printing ^{1,38}	EN26	27.1%	24.0%	17.6%	NA ³⁸
10.1	Percent by weight of cut sheet paper sold from Forest Stewardship Council (FSC) certified forests ¹	EN14	NA	0.7%	1.1%	57%

*Shaded numbers indicate improvement from 2008 to 2009.

Taking Care of the Planet

- 1 The European team that put the cargo cycle project together, one of the Company's major initiatives delivered in 2009.
- 2 "Box cutter" technology in our Zwolle, Netherlands, warehouse.
- 3 Bernd Schiel, UK/Ireland Engineering/Maintenance Manager, is responsible for all the packaging reductions initiatives in the UK.

It's a Global Effort



Our environmental initiatives around the world are as varied as the 53 countries we serve, yet all are united by our common strategy to increasingly buy green, be green and sell green. In 2009, many of these initiatives focused on tools to help our customers throughout Europe increase the "greening" of their own businesses.

In the UK and Ireland, for example, Office Depot issued a new comprehensive guide to recycling and waste management services for business customers. For small businesses in the UK, Poland, Hungary and Germany, we launched our first green "Web shops." In France, where we were the first office supplier in the market to issue a green catalog in 2006, a revised and expanded catalog with more than 1,400 green office supplies was published in 2009. The number of green items also increased in Germany, Austria, Switzerland and the Benelux region.

All of our global locations continue to work toward reducing their respective environmental footprints. Waste reduction and recycling initiatives are extensive and continue to grow, with Germany, Belgium, Netherlands and Luxembourg achieving nearly 100 percent rates. Our new "box cutter" technology in the Netherlands innovatively reduces packaging waste and helps optimize transportation efficiency.

Product delivery remains an area that offers significant potential for improvement. We deliver 40,000 packages daily in France alone. Initiatives to better monitor fuel consumption, reduce engine idle time and add non-toxic substance to reduce NO_x emissions in diesel trucks are some of the ways that our French associates are working to make product delivery a greener process.

England and Ireland



Materials Recycled 2008 vs. 2009

2008

Generated 3,219 tons waste

Recycled 2,082 tons

64.6% recycled

2009

Generated 2,576 tons waste

Recycled 1,827 tons

70.9% recycled

Germany, Austria and Switzerland



Total Utility **CO₂e** Emissions
IN METRIC TONS

Czech Republic and Slovakia



24,282 trees were planted in 2009, one for every 50 reams of paper sold. For the first time, some of our key customers participated in this program. Since 2003, we have planted more than 200,000 trees in the area.

France



Since 2006, a mass product delivery strategy has **saved 1.6 million km (994,194 miles) annually** in trucking and railway usage, resulting in an estimated **30.2% reduction in CO₂e emissions** related to product distribution.

Countries with **ISO 14001-certified** warehouse locations

- | | | |
|----------------|-------------|-------------|
| Austria | Germany | Poland |
| Belgium | Ireland | Sweden |
| Czech Republic | Italy | Switzerland |
| France | Netherlands | UK |

Taking Care of the Planet

Buy Green

All green products are not created equal. While most green products have at least one attribute that helps to reduce its environmental impact, some have multiple attributes and others have a high degree of one or more attributes. With this definitional challenge in mind, Office Depot in the U.S. created a three-tier “Shades of Green Rating™” system that enables us to define for our customers the degree to which we consider a product to be “green.” Our goal was to create a simplified system for customers to help them make better green purchasing decisions. This Shades of Green Rating™ designates a product as light green, mid green or dark green, depending on its environmental attributes and certifications versus other products in its category.

During 2009, we also made outstanding progress to increase the number of green products that we source for resale. This progress was principally due to the addition of a full-time environmental product analyst position focused solely on green product attributes and certifications. Today, Office Depot is pleased to offer more than 9,000 SKUs that we have identified as having one or more green attributes or certifications in the U.S. alone.

We also continue to increase our own internal procurement of green office supplies. By year end, close to

50 percent of supplies purchased at our Global Headquarters qualified as ‘mid green’ or ‘dark green,’ thanks to ongoing educational efforts of administrative personnel who are responsible for ordering supplies.

We also far exceeded our goal to ensure more of our marketing papers were from certified, responsibly managed forest sources: In 2009, we were proud to announce that 99 percent of our marketing paper was sourced from certified forests or certified sourcing schemes, 61 percent from FSC-certified forests.



We All Contribute

“We now score all requests for quotes on an internally developed environmental rating system that is a key decision factor in our paper purchasing process.”

PEGGY REGAN
Director, Print Production



We All Contribute

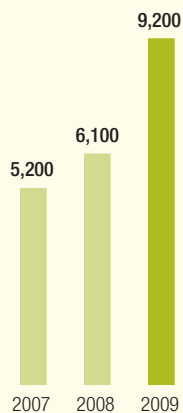
“We strive to make a large percentage of the paper used in marketing materials environmentally sound – either through recycled content or FSC or PEFC certification.”

KATIA RIOS
Manager, Print Production

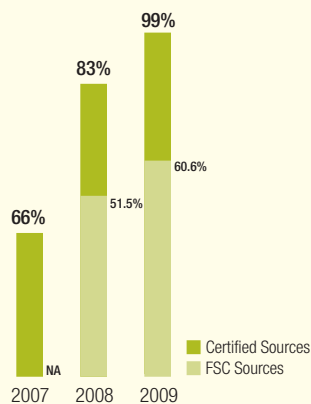


2009 Performance (U.S.)

Estimated Products
With Green Attributes*



Percent of Marketing
Papers From Certified Sources*



Greener Office Supply
Spend/Global HQ*



* See pages 26–27 for details and definitions.

Taking Care of the Planet

Be Green

A year after opening the world's first LEED (Leadership in Energy and Environmental Design) Volume-Certified retail store prototype, the store has exceeded our environmental performance expectations. The store, located in Austin, Texas, has lowered its carbon intensity by 23 percent, which is ahead of our initial projections.

The prototype provided us with the opportunity to test numerous innovative initiatives and track a variety of environmental impacts during its first 12 months of operation. Overall, the store is 15 percent more energy efficient per square foot, and its annual electricity costs are 16 percent lower than other Office Depot retail locations in Austin.

With these results in hand, we announced our intention to pursue LEED for Commercial Interiors certification from the USGBC for all new and relocated Office Depot retail stores in February 2010. Fourteen locations will receive LEED CI certification this year.

While all new stores will aspire to achieve LEED certification, we still have more than 1,000 stores already in operation in North America and Canada where we can make a difference in our environmental impact. During 2009, for example, we reduced year-over-year electricity consumption by 12.1 percent largely due to lamp fixture retrofits. By switching out fixtures with three lamps to



We All Contribute

"Office Depot's construction team has made environmental sustainability a priority because we understand the impact, both economically and environmentally, that we can make by building facilities that are more energy efficient, use less water, feature recycled materials and decrease our overall footprint."

ED COSTA
Vice President, Construction

fixtures with two lamps and a reflector, we were able to reduce the energy used per fixture by about one-third. Another type of fixture we are focused on is store shelving. Our Sustainable Fixture Initiative relocates shelving units from closed stores to new and relocated Office Depot retail locations. The program saved Office Depot nearly \$3 million by reusing approximately 700 tons of materials in 2009.

In the UK, our new regional distribution facility and head office in Leicester has received the Building Research Establishment Environmental Assessment Method (BREEAM) "very good" rating. Sustainability features of this building include a Kalwall translucent walling system that allows diffused natural light without glare, solar control glazing to help maintain an even temperature, a grey water recovery system from the warehouse roof to use in toilets, recycled content carpet made with 100 percent renewable electricity and features to enhance the use of mass transportation.

Being green also means working as a community to conserve resources. During the summer of 2009, 128 Office Depot locations in North America participated in Demand Response programs in which we curtailed electric usage during extended heat waves when requested by local utility companies. Our efforts helped to prevent brown-outs and reduced the need for additional energy generation.



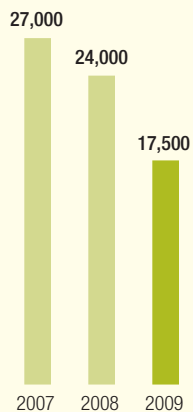
1 Our new BREEAM ("very good" rated)-certified headquarters in the UK.

2 Below is the Company's first LEED CI store in Austin, Texas. Office Depot has announced that all new stores will be LEED certified for commercial interiors beginning in mid-2010.

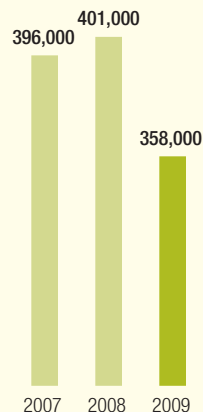


2009 Performance (North America)

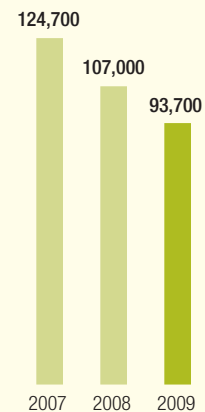
**Materials
Sent to Landfills***
EST. SHORT TONS



**CO₂e Emissions
Associated With Facilities***
EST. METRIC TONS CO₂e



**CO₂e Emissions Associated
With Customer and Store Delivery***
EST. METRIC TONS CO₂e (U.S. ONLY)



* See pages 26–27 for details and definitions.

Taking Care of the Planet

Sell Green

In 2009, Office Depot sold about \$2.3 billion in products with environmentally preferable attributes in North America. Our ability to generate this level of green revenue despite a severe recession underscores just how important green purchasing has become for the customers we serve. Today, we offer more than 9,000 products with environmental attributes in the U.S. alone – 6,800 products with recycled content, more than 400 energy-efficient technology and lighting products and hundreds of products certified to contain safer chemicals.

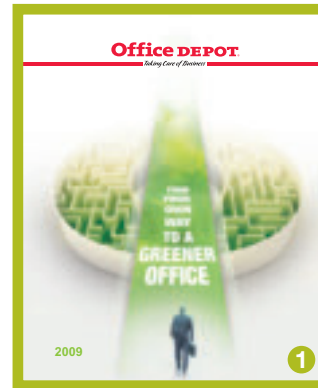
A critical part of selling green products is to market them effectively to our customers. To this end, we have implemented a multi-front strategy that seeks to increase awareness of green products, provide tools to improve



We All Contribute

"You can't manage what you don't measure. By tracking company quarterly green spend with the reports I have created, customers are better equipped to develop policies and targets."

SHELA FLETCHER
Manager, Environmental Program



- 1 The Greener Office Guide** – A free publication produced by Office Depot Europe to help customers go greener.

green purchasing decisions and innovate new solutions that address customers' needs to balance environmental and economic considerations.

The Green Business Review is one such resource for our customers. This reporting tool – unique to our industry – provides customers with a detailed visual picture of their green purchasing patterns and habits. Perhaps most helpful are the recommendations made for greener alternatives based on their lower environmental impact. Hundreds of customers are using *The Green Business Review* not only to better understand their purchases, but also to establish green-purchasing goals going forward.

As another example of a customer-focused resource, the *Greener Office Guide* was created in 2009 by Office Depot Europe and received several awards and much appreciation from customers. The guide helps customers implement their own greener office programs. It is available at www.officedepot.eu/greeneroffice. To view Office Depot's greener product selection, visit www.officedepot.com/yourgreeneroffice.

Shades of Green Rating™ Products Examples



Light Green

FSC-certified, 0% recycled content,
elemental chlorine-free bleached



Mid Green

30% postconsumer recycled content,
elemental chlorine-free bleached,
GREEN SEAL® certified



Dark Green

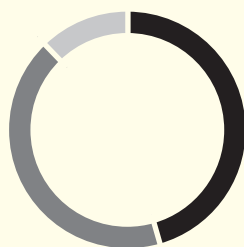
100% post-consumer recycled,
processed chlorine-free bleached,
Green-e Certified, carbon balanced

2009 Performance (North America)

Estimated Total
Sales Products
With Green Attributes*

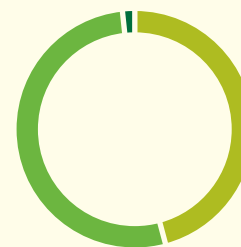
**\$2.3
Billion**

Estimated Green Sales
(All Shades of Green)
Sales by Channel*



■ Retail	\$1,044,000,000
■ Contract	\$ 972,000,000
■ Direct	\$ 274,000,000

Estimated Sales by
Shades of Green*



■ Light Green	\$1,055,000,000
■ Mid Green	\$1,200,000,000
■ Dark Green	\$ 35,000,000

* See pages 26–27 for details and definitions.

Taking Care of the Planet

Tell Green

To support the goal of making green more mainstream, a cornerstone of our environmental strategy is educating and engaging our customers. In 2009, we spoke at more than 20 conferences and went on the road to hold “Going Greener” customer seminars in eight cities.

These seminars start with a simple question for customers, “Why Go Green?” We demonstrate how going green can result in lowering costs, improved efficiency and healthier workplaces. We also seek to dispel outdated perceptions that green products sacrifice quality and effectiveness. The clean, bright, recycled paper of today, for example, is a far cry from the speckled sheets of the past.



“Philosophically, I think it is very important to ‘Tell Green’ by promoting and rewarding even small steps in a greener direction – this creates the incentive to do more.”

YALMAZ SIDDIQUI
Director, Environmental Strategy



We All Contribute

“I help tell the story of how Office Depot is implementing environmentally preferable initiatives, building sustainable facilities, developing greener products and solutions and helping our stakeholders be greener every day.”

MELISSA PERLMAN
Manager, Public Relations

Another important message for customers to understand is that environmental efforts can be prioritized. While it may not be realistic to do everything at once, it is possible to target specific goals and realize meaningful progress in a focused area.

Finally, we maintain an extensive media relations program focused on our green strategy. We are proud of our environmental initiatives. And while we and every other organization could do more, we think it’s important to celebrate success by ‘telling green’ and promoting internal green initiatives—so we create the internal incentive to do more. Journalists are invited to visit Office Depot’s social media press kit at www.socialpressofficedepot.com and click on Environmental Initiatives.

About This Report

Office Depot prepares its annual Corporate Citizenship Report for all of its stakeholders, which include customers, associates, shareholders, suppliers, governments, communities and environmental and non-profit organizations. Much of the Report is based on information and interaction with these stakeholders. The Report covers environmental accountability; diversity and inclusion; employee safety and activities; and community involvement. We encourage comments and feedback from all stakeholders. Please direct comments to corporatecitizenship@officedepot.com.
 The data in this report is based on the 2009 Office Depot Green Book® and 2009 Office Depot Green Book® data. The data is based on global Most Responsible (MR) data from Office Depot's North America and Europe, which accounted for more than 85 percent of our sales. The data substantially include data from Asian and Latin American markets, where our percentage of business volume is relatively low at this time.

ENVIRONMENTAL DASHBOARD & KEY INDICATORS FOOTNOTES (related to the Environmental Dashboard on pages 26-27):

¹U.S. and Canada | ²U.S. only | ³Includes Puerto Rico | ⁴Green attributes currently defined and tracked by Office Depot include: Biobased, Biodegradable Liquids, Carbon-Balanced, Chlorine-Free, Compostable Solids, Energy Efficient, Helps Conserve Energy, Rapidly Renewable, Rechargeable, Recharger, Recycled, Recycling Solution, Reduced Harsh Chemicals, Reduced Harsh Materials, Refill, Refillable, Refurbished, Remanufactured, Renewably Powered, Responsible Forestry (FSC) and Reusable; items include light green, mid green and dark green as defined by the 2009 Office Depot "Shades of Green Rating™" System, available for review at www.officedepot.com/environment; these attributes and shades will be reviewed on a periodic basis with key stakeholders and potentially updated | ⁵"Active" means at least \$1,000 of the item (SKU) were sold by Office Depot in a calendar year; includes sales represented in all channels | ⁶Channels include: Retail (stores), Direct (Web, catalog and call centers for non-contract customers) and Contract (larger customers with formal contracts); includes proprietary and wholesale SKUs | ⁷Includes items with 10% or greater postconsumer recycled content and/or are remanufactured | ⁸Includes items with only postindustrial recycled content of 15% or higher with no postconsumer recycled content | ⁹Includes items with green attributes (listed in footnote 4), excluding recycled and remanufactured products | ¹⁰Includes catalogs, inserts and direct mail; 2007 data reported catalogs and inserts, not including direct mail; supplier verified third-party Chain of Custody certificates for fiber sourced | ¹¹Definitions: SFI – Sustainable Forestry Initiative, CSA – Canadian Standards Association, PEFC – Program for Endorsement of Forest Certification | ¹²Office Depot Headquarter spend on products purchased from Office Depot, does not include items purchased from other vendors; green spend is defined as items that meet Office Depot's "Shades of Green Rating™" System for mid green and dark green (light green is excluded) vs. total spend; see www.officedepot.com/environment for details on Office Depot's "Shades of Green Rating™" System; 2007 data is based on Office Depot Green Book® spend | ¹³The drop in average PCR content at our Global Headquarters can be, in part, explained by our default paper, Office Depot Green, switch from 35% to 30% postconsumer recycled content in 2009 | ¹⁴Tonnage is reported by a third-party waste management company or third-party recycling vendors | ¹⁵Data based on internal recycling efforts and does not include customer materials recycled | ¹⁶2007 and 2008 data restated due to removal of customer recycled tonnage which now appears separately in metric 8.0 | ¹⁷Includes paper and cardboard recycling | ¹⁸Includes internal electronics recycling | ¹⁹Includes plastic, metal, wood and mixed materials | ²⁰Excludes tonnage from store locations serviced by municipalities and where cost to send material to landfill is calculated through route costs or flat rates | ²¹Costs and revenue supplied by our main third-party waste management provider and excludes other providers or recycling costs/revenues; revenues do not include costs to recycle, if applicable, and may have declined, in part, by a reduction in commodity prices | ²²For new and remodeled stores, Office Depot reuses store shelving fixtures from closed store locations; in 2009, fewer stores were remodeled or newly opened, reducing this metric's tonnage | ²³Calculated using monthly data for natural gas and electricity following the WRI/WBCSD GHG Protocol and using the U.S. EPA Climate Leaders model; 2007 and 2008 data recalculated using regional emission factors; all years include estimated fugitive emissions (HFC) from air conditioning units | ²⁴"Active facility" means any facility with electricity usage in the reporting year based on leased or owned facilities including stores, warehouses, data centers and corporate and field offices | ²⁵Purchase of domestic Green-e Certified Renewable Energy Credits | ²⁶Tonnage recycled includes ink and toner cartridges, as well as cardboard and plastic packaging returned by customers | ²⁷Estimates based on U.S. EPA SmartWay models | ²⁸The majority of Office Depot-branded vehicles are operated by third parties and vehicle decisions are controlled by third parties which are Scope 3 emissions; data excludes LTL (less than truckload) carriers – a small percentage of Office Depot customer deliveries | ²⁹As reported to Office Depot by United Parcel Service (UPS); includes mix of gasoline, diesel, jet fuel and converted natural gas | ³⁰Includes dedicated (Office Depot-branded) and non-dedicated (third-party-branded) vehicle transport from warehouses to stores, as well as some intra-warehouse transport and vendor transport to warehouses | ³¹Includes deliveries from warehouses to customers by Office Depot-branded customer delivery fleet and by UPS deliveries to Contract and Direct customers | ³²Calculation based on the number of customer deliveries, not orders; it is possible for multiple orders to be within one delivery to the same address | ³³2007 data based on Office Depot Green Book Sales only; 2008 restated due to material changes in environmental attributes in some high volume SKUs | ³⁴Includes in-store Ink & Toner Recycling Program collected by Retail and Contract customers where facilities exist | ³⁵Includes in-store cell phone/rechargeable batteries program, Tech recycling and Tech Trade-in Services (in-store programs accept a wide range of technology, not exclusively those sold at Office Depot) | ³⁶Includes plastic and cardboard packaging recycled from customer ink and toner recycling returns; not reported in previous years | ³⁷Postconsumer recycled content of cut sheet paper sold (includes internal cut sheet paper purchases) as a percent of total cut sheet paper sales; 2007 and 2008 exclude proprietary SKUs which are products not offered in Office Depot's regular assortment, but sold to individual contract customers only | ³⁸2009 represents customer printing of cut sheet paper through our Regional Print Facilities, excludes in-store copy center data as it was unavailable at time of publication; 2008 and 2007 represent in-store copy center data only | ³⁹Includes CSA, FSC, PEFC, or SFI certified forests (see footnote 11 for definitions); 2007 and 2008 exclude proprietary SKUs | ⁴⁰2009 Quarter 1 result estimated using the average of Quarter 2 to 4 values due to unavailable data for the Q1 period | NA = Not available or not applicable.

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For further information, please visit www.officedepot.com/corporatecitizenship.



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