



WELCOME to ODP Business Solutions®

Discover everything you need to help your property shine.

We're proud to partner with Marriott Vacations Worldwide as your trusted vendor and comprehensive source for office supplies, furniture and paper, including eco-conscious options. Our mission is to make ordering easy and efficient — and do everything we can to help your property truly shine.

The following page outlines everything you need to know about ordering from ODP Business Solutions®, including details on:

- Pricing
- Free shipping on qualifying orders over \$50.00*
- Customer service
- Returns

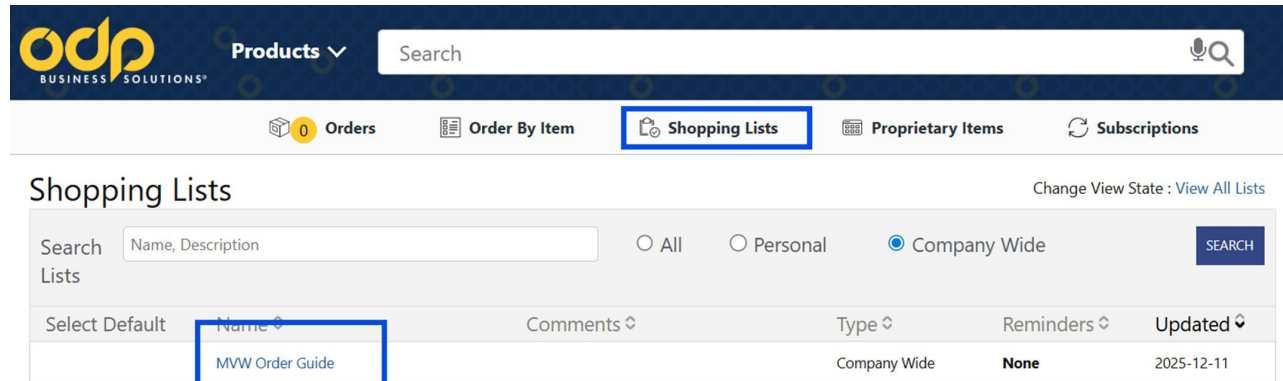
You'll also discover helpful tools to save time and money spent on procuring supplies. Have a look around and make yourself at home. We look forward to supporting you!



***Free delivery:** Minimum purchase required after discounts and before taxes. Orders outside our local delivery area and most furniture, oversized items, bulk items, cases of bottled water and other beverages, and special order items do not qualify. Non-qualifying orders incur a delivery charge (minimum charge of \$7.95). Delivery fees will be noted prior to purchase. Many orders can be delivered the next business day (between 8:30 a.m. and 5:00 p.m.) if placed online or via phone by 3:00 p.m. or via fax by 1:00 p.m. local time (in most locations). Other restrictions apply. See odpbusiness.com, call 888.263.3423, or ask your account manager for details.

Easy ordering

Use your MVW Order Guide to quickly order what you need.



The screenshot shows the ODP Business Solutions website interface. At the top, there's a navigation bar with the ODP logo, a 'Products' dropdown, a search bar, and icons for 'Orders', 'Order By Item', 'Shopping Lists' (highlighted with a blue box), 'Proprietary Items', and 'Subscriptions'. Below the navigation bar, the 'Shopping Lists' section is displayed. It includes a search bar with the placeholder 'Name, Description', radio buttons for 'All', 'Personal', and 'Company Wide' (selected), and a 'SEARCH' button. Below this is a table with columns: 'Select Default', 'Name', 'Comments', 'Type', 'Reminders', and 'Updated'. The 'Name' column has a dropdown arrow, and the 'MVW Order Guide' is listed as the first item, highlighted with a blue box. The 'Type' is 'Company Wide', 'Reminders' is 'None', and 'Updated' is '2025-12-11'.

Select Default	Name	Comments	Type	Reminders	Updated
	MVW Order Guide		Company Wide	None	2025-12-11

For all returns, follow these guidelines:

Step 1

Call Avendra's ODP Business Solutions Customer Service Team at **866.308.0806**, or request an Authorization to Return (ATR) number by accessing the Order History under "My Account" on **odpbusiness.com** and selecting "Begin Return" from the bottom of your order detail page. To expedite your service when contacting us, have handy a copy of the packing list that came with your order.

Step 2

Write the ATR number on the packing slip, and attach it to the merchandise you're returning. If you process a return online, you'll be able to print a shipping label to affix to the outside of the shipping box. Do not mark the manufacturer's original packaging, and make sure resealable products are in original manufacturer's packaging.

Step 3

On the packing list, note the reason for your return (ex: damaged, ordered incorrectly, incorrect item sent, quantity error, etc.).

Step 4

Place the merchandise with the ATR number noted clearly on the label at the same place you received your order.

Contact Avendra's ODP Business Solutions® customer support team at:

Phone: 866.308.0806

Email: avendra@odpbusiness.com

ODP Business Solutions updates pricing, product, and service assortment on a regular basis as a result of a variety of factors, including, but not limited to, market and competitive forces, and reserves the right to change pricing and product assortment at any time without notice. Offers are non-transferable. ODP Business Solutions reserves the right to limit quantities sold to each customer. We are not responsible for errors.

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