



Your very own support team: your Office Depot Rewards Platinum account manager

As a Platinum member, you get a dedicated account manager — someone you'll know by name, someone who understands the challenges facing your organization, someone who's here to help you succeed, with smart products at the right price.

Dedicated Platinum member hotline:

PLATINUM MEMBERS HAVE A LINE DEDICATED TO THEIR NEEDS. CALL 877.627.8631 FOR:

QUESTIONS ABOUT THE OFFICE DEPOT
REWARDS PLATINUM PROGRAM

PLACING AN ORDER

PRODUCT QUOTES

COMPLETING A RETURN

TRACKING AN ORDER

SPECIAL ORDER REQUESTS

YOUR ACCOUNT MANAGER...

...IS YOUR TRUSTED ADVISOR.

Your account manager will consult with you to find the perfect solutions for all your business needs — like helping you purchase the right media projector or select the ergonomic chair that best fits your needs. With Office Depot® as your partner, you'll find the products that meet your needs and your budget.

...CAN HELP YOU MAXIMIZE YOUR BUDGET.

The more we get to know your organization, the better we can help you, by anticipating your needs, finding alternatives and even suggesting operational ways you could cut expenses (such as double-sided printing).

Your account manager can also help you find creative ways to stretch your budget — for instance, by maximizing your Top 10 Custom Discount List.

...UNDERSTANDS YOUR INDUSTRY.

Doctors need latex gloves, law offices need trial notebooks and everybody needs ink, toner and paper. Your account manager has specialized industry know-how that can simplify your day. He or she can help you solve the supply issues that come up in your particular line of work — so you can get back to it.

...CAN SIMPLIFY YOUR ORDERING AND BILLING PROCESS.

Your account manager can show you the easiest way to navigate our website and set up your online shopping lists (which makes refilling regular orders a snap). We can also show you how to take advantage of usage reporting. And should you ever need to, we can help you complete a return.

...CAN EXPLAIN YOUR PLATINUM MEMBER BENEFITS.

"Can I change my Top 10 Custom Discount List?" "What products do I get a discount on?" "Do you know when my order will arrive?"

If you have questions about your Platinum member benefits, just email or call. We're happy to help you make the most of your account.



We're here to help you. Call us anytime if you have a question, need a price quote or need help placing an order. If you're not sure, don't hesitate. Give us a call!

Your account manager: _____

Your account manager's direct line: _____