



Program Overview

Loyalty has its rewards.

Succeeding in business is about building smart relationships. That's why we created the Office Depot Rewards Platinum program, a loyalty program for small and medium businesses that have their orders delivered. As a Platinum member, you get great deals. You get award-winning customer service. You can shop the way you like (online, by phone, by fax, in-store). Office Depot Rewards Platinum: the smart way of taking care of business.

INSTANT 15% OFF

50 OFFICE
ESSENTIALS



3 CASE PAPER
PRODUCTS



YOUR TOP
10 PRODUCTS

Get an instant 15% off Everyday Low Web Pricing on 50 office essentials, a selection of frequently ordered office supplies. See the complete list in your Platinum member packet.

Take an instant 15% off Everyday Low Web Pricing on 3 top-selling case paper products.

Create your own top 10 List of items you'd like to get an instant 15% discount on (excludes technology and furniture). Save on budget-intensive items like ink, toner, paper and more.

FREE next business-day delivery! Now, that's SMART.

Office Depot Rewards Platinum members get Free next business-day deliveries. Place your office supply order online or via phone by 5:00 pm (in most locations) or fax it in by 3:00 pm and get it delivered the next business-day, FREE! (Some furniture, technology and special order items do not qualify. See your account manager for full details.) For orders under \$50 you pay just \$4.95 for next business-day delivery.



Loyalty: a smart business strategy.

Account management. A trusted business advisor, your account manager can point you to the right products and services that meet your needs and help you stretch your budget, too.

Platinum member hotline. We have a hotline just for our Platinum members. You can call with questions, place an order, or request a special order, and then get back to running your own business.

Special offer webpage. Platinum members have an exclusive webpage at business.officedepot.com/platinum with special offers, complete program details, and more.

Same discounts in-store. Need to run into an Office Depot retail store for a last minute purchase? With your Store Purchasing Card, you'll get the same discounts.

SMART STARTS AT SCHOOL!

- With our 5% Back to Schools program, your company can "adopt" a nearby school. 5% of your qualifying purchases will be offered as credits for free supplies to the Pre-K – Grade 12 school of your choice. Look inside or ask your account manager for details.

business.officedepot.com/platinum
87.SMART.OD1 (877.627.8631)

OFFICE DEPOT REWARDS PLATINUM at a glance

Instant 15% off Everyday Low Web Pricing on 50 office essentials

Instant 15% off Everyday Low Web Pricing on 3 top-selling case paper products

Instant 15% off Everyday Low Web Pricing on 10 products you pick, like your ink & toner (excludes technology and furniture)

Special pricing on printing and coffee products

Everyday Low Web Pricing for all other active products on the web or in catalogs

Monthly special offers and incentives

FREE NEXT BUSINESS-DAY DELIVERY on orders of \$50 or more. Under \$50, pay just \$4.95 (some exclusions apply, see below for details)

Account management

Exclusive special offer webpage for Platinum members
business.officedepot.com/platinum

Dedicated Platinum member hotline
87.SMART.OD1 (877.627.8631)

Store Purchasing Card, so you get the same discounts in-store

Account billing for flexible 30-day payment options (For qualifying Members)

5% Back to Schools program
Give back to your local school



Office Depot Rewards Platinum Terms and Conditions

The Office Depot Rewards Platinum Program ("Program") is an Office Depot loyalty program available to select business account customers or potential customers that Office Depot invites to join ("Members"). Not every current or new Office Depot customer will qualify or be invited to join this Program.

Current customers that are invited to join and wish to join must switch their existing price plans and contracts to the pricing included in this Program.

The Program consists of the following items:

- **Core List Discount:** A 15% discount off of our officedepot.com regular prices (our "Everyday Low Web Price") on a fixed core list of products set by Office Depot. The fixed core list may be changed with or without notice from Office Depot at any time.
- **Paper Discount:** A 15% discount off of our Everyday Low Web Price for our three top-selling case copy paper items.
- **Your Top 10 Custom Discount List:** You can create a list of products on which you will receive a 15% discount off of our Everyday Low Web price (excludes furniture and technology). The number of products you may pick are set forth on the overview page. However, the list of products you pick can only be modified by you annually.
- **Copy and print services and coffee products discounts:** Members pay \$0.39 for single-sided color copies and \$0.03 for single-sided black and white copies. Members receive select boxes of K-cup coffee for \$10.50 per box.
- All other products available on business.officedepot.com and in our BSD Big Book Catalog (except custom, special order and discounted products) will be priced at our Everyday Low Web Price.
 - Custom, special order, and discontinued products are priced at 5% off list price.
- Free next business-day delivery on orders of \$50.00 or more. For orders under \$50.00 Members pay \$4.95 for next business-day delivery. Orders must be placed by 5:00 PM your time or faxed by 3:00 PM your time to get delivered next business day. Some furniture, technology, and special order items do not qualify.
- Account billing payment option if your organization qualifies.
- Opportunity to participate in the 5% Back To Schools program, subject to the terms and conditions of such program, which are incorporated herein.
- Opportunity to receive and use the Store Purchasing Card subject to the terms and conditions of the card, which are incorporated herein.
- A dedicated account manager with a minimum annual purchase amount of \$6,000. Customers spending under \$6,000 annually receive support from telephone account management teams and or customer service teams. For immediate assistance, any Office Depot Rewards Platinum member can call the Platinum member hotline at 87.SMART.OD1 (877.627.8631) Monday-Friday 8:00 AM - 8:00 PM EST.
- Members will also receive additional special offers, promotions and incentives.
- Platinum members webpage.

Office Depot reserves the right to modify your product listing and replace any item with a substitute.

Program Members are responsible for taxes, charges or other liabilities related to or resulting from their participation in the Program.

By participating in the Program, you consent to these terms and conditions ("Terms") of this Program. Any changes to the Terms will be effective immediately upon posting at business.officedepot.com.

Office Depot reserves the right, in its sole discretion to modify, limit or terminate the Program, or any portion thereof, at any time, with or without prior written notice.

Your Program Member information will not be sold or rented to any company outside of Office Depot and its affiliated companies. In order to facilitate your account, we may share your information with our trusted vendors, who have agreed to keep your information confidential. Your information will be used for the purpose of account maintenance, improving not only your customer experience but also the range and types of products and services offered by us to you, as well as to notify you of special offers, promotions, and/or catalogs which may be of interest to you. Of course we will comply with all laws regarding information access by federal and state authorities and may use such information to protect the integrity of the Program or the safety of the members. If you do not wish to have your member information utilized in this manner, you may cancel your participation in the Program at any time by contacting your account representative.

Office Depot assumes no responsibility for errors caused by incorrect Member information.

The interpretation and application of the Terms are in the sole discretion and determination of Office Depot, which in each case shall be final and conclusive.

The laws of the State of Florida, without regard to its conflict of laws rules, will govern the Terms, as well as your and our observance of them. If you take any legal action relating to your use of the Program or the Terms, you agree to file such action only in the state and federal courts located in Palm Beach County, Florida.

If Office Depot fails to act with respect to your breach or anyone else's breach on any occasion, Office Depot is not waiving its right to act with respect to future or similar breaches.

The Terms, together with those items made a part of these Terms by reference, make up the entire agreement between us relating to the Program, and replaces any prior understandings or agreements (whether oral or written) regarding the Program. If a court finds any of the Terms to be unenforceable or invalid, that Term will be enforced to the fullest extent permitted by applicable law and the other Terms will remain valid and enforceable. The Program is void where prohibited by law.