



Mod Office® Frequently Asked Questions

Who can I call for help with space planning*?

Please call our Furniture Planning Specialists at 1.800.999.9933

*Office Depot® does not provide interior design services in Florida.

Can Realspace PRO® Mod Office® Furniture be assembled for me?

Yes it can. Please call to get an estimate or set up an appointment for assembly at: 1.800.978.2669

Does Realspace PRO Mod Office Furniture fit standard corporate office spaces like 8x8 or 10x10?

Yes. Our setups have been designed to meet these standard sizes. The L-Desk setup fits 6.5 ft x 6.5 ft; the U-Desk fits 6 ft x 8.5 ft and the Executive desk fits 6 ft x 8 ft. Our storage wall fits 12 ft x 18 ft as shown, but can be configured to fit in less space (with fewer products).

What should I do with the extra leftover parts after assembly is complete?

Realspace PRO Mod Office Furniture is reconfigurable, so you should hold on to all extra parts in case you want to change or extend your setup at a later date. In general, you should keep your setup guide, assembly instruction guides and all extra parts and pieces stored in one place. It's also wise to staple your product receipt to your warranty page (in one of your assembly instruction guides). Keeping it all organized and in one place helps you in case you need these items.

What do I do if I need to replace damaged or missing parts?

Should the unlikely event occur, please call our customer service line at: 1.888.912.8430

How do I order replacement parts if I lose something or need an extra?

Please call our customer service line at: 1.888.912.8430

Where can I learn more about the product warranty?

Each product assembly guide provides the full details on the product warranty. You will find the assembly guide for each product in the product box and/or you can download an assembly guide from the product support page at OfficeDepot.com/ModOffice.

Who do I call for warranty issues or support?

Please call our customer service line at: 1.888.912.8430

How do I clean Realspace PRO® Mod Office® Furniture?

Please use Green Works® Natural Glass/Surface Cleaner (Item 756-590) to clean Realspace PRO Mod Office Furniture. Other cleaners sometimes leave a waxy buildup or cloudy residue that may affect the product finishes.

What household cleaning product can I use on Realspace PRO Mod Office Furniture?

Please use only Green Works® Natural Glass/Surface Cleaner (Item 756-590) to clean both the metal and laminate finishes. We do not recommend using any other household or other cleaning products on Realspace PRO Mod Office Furniture.

Is Realspace PRO Mod Office Furniture GREENGUARD certified?

No. It is not.

Is Realspace PRO® Mod Office® Furniture BIFMA® certified?

No. It is not. According to their website <http://www.bifma.org>, "BIFMA™ develops voluntary product and industry standards that support safe, healthy and sustainable environments; publishes key industry statistics; advocates for legislation and government regulation that may have a direct impact on the health of the industry; and facilitates meaningful dialog and education to support their core services and the industry they serve." BIFMA™ standards can be viewed at: <http://www.bifma.org/standards/standards.html>.

However, the Realspace PRO Mod Office product collection has been tested to meet the commercial grade standards established by BIFMA™.

Is Realspace PRO Mod Office Furniture LEED certified?

No. It is not. LEED certification is typically sought/applied for through a full architecture or renovation project. It is not a certification applied to office furniture. For more information, please visit <http://www.thegbi.org>.

What is the life expectancy of Realspace PRO Mod Office Furniture?

Every product in the line is supported by a 10-year warranty. For more information about product warranties, please consult the assembly instruction guides (included in the product box or downloadable at: OfficeDepot.com/ModOffice).

What is the weight-bearing capacity of Realspace PRO Mod Office products?

The weight-bearing capacity of each product is listed in the assembly instruction guide for each product. You can find the assembly instruction guide in the product box or it's downloadable at: OfficeDepot.com/ModOffice.

Is Realspace® PRO Mod Office® Furniture designed to be “ergonomic”?

Realspace PRO Mod Office Furniture was designed in consideration of the guidelines documented in the General Office reference section, pages 175 to 194, in the book, “Human Dimension and Interior Space, A Source Book of Design Reference Standards,” by Julius Panero and Martin Zelnik. Desk heights are 30 inches high, which fits the average desk height range of 29” to 31” in the office furniture industry. Realspace PRO Mod Office Furniture also meets the standards established by BIFMA™ for commercial grade office products.